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## Beyond Airline Disruptions

*Jasenka Rapajic*

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**Jasenka Rapajic : Beyond Airline Disruptions** before purchasing it in order to gage whether or not it would be worth my time, and all praised Beyond Airline Disruptions:

0 of 2 people found the following review helpful. Beyond Airline DisruptionsBy Jerry D. WatsonProduct arrived in excellent condition and ahead of the expected delivery date. Great Service. Would highly recommend.

Despite airlines' tremendous efforts to streamline their operations to minimise controllable costs and improve flight

punctuality, system inefficiencies are continuously on the increase. They inevitably lead to a higher number of operational disruptions, and consequently unforeseen losses. *Beyond Airline Disruptions* addresses this issue by taking a wider, more strategic perspective. By focusing on prevention rather than operational fire-fighting, and laying out the hidden aspects of operational disruptions, this book reveals the significant unexploited potential for cost savings and improvements in on-time performance. It explains for the first time what operational disruptions really are, describes their costs, tangible and intangible causes, and supports the creation of strategies for decreasing system inefficiencies and minimising the risks of operational disruptions.

'A welcome book which throws light on a critical area of airline management which has been totally overlooked in the literature and which is often neglected by managers. How to plan for and minimise the costs of disruptions to schedules and operations is a difficult subject. But this is a very readable book.' Rigas Doganis, Air Transport Adviser and former Chairman/CEO of Olympic Airways

'*Beyond Airline Disruptions* is an excellent, thought provoking book. Jasenka Rapajic takes us on a very interesting exploration of the relationship between true operational excellence and financial wellbeing. She asks the right questions, identifies the wrong questions and proposes new solutions. This book is well worth reading by anyone who is interested in how the aviation industry works or in many cases, doesn't work!'

David O'Brien, Director of Flight Ground Operations, Ryanair

About the Author: Jasenka Rapajic is an independent airline consultant with a diverse career spanning strategic, network and schedule planning, marketing and operations, within legacy, low cost and charter airlines. She is the founder of Cefis, an airline software company, and the recipient of a SMART award from the UK's Department of Trade and Industry for the company's innovative cost-control solution. Her articles on controlling the costs of airline operations have been published in leading industry magazines.