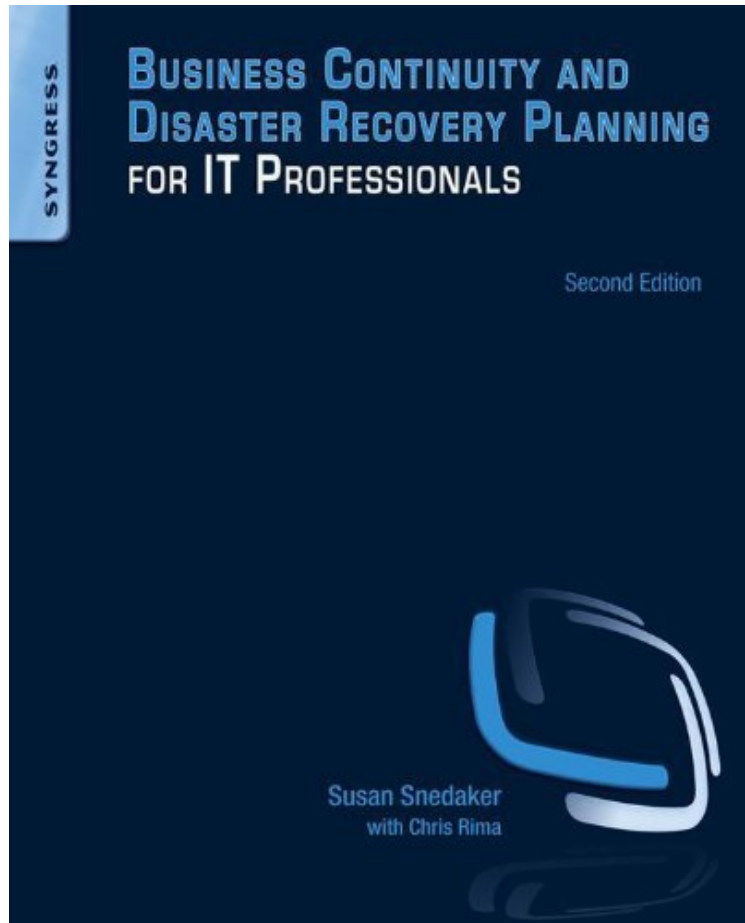


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# Business Continuity and Disaster Recovery Planning for IT Professionals

*Susan Snedaker*

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**About the Author** Susan Snedaker, currently Director of IT and Information Security Officer at a large community hospital in Arizona, which has achieved HIMSS Analytics Stage 7 (EMR) certification and has been voted 100 Most Wired Hospitals two years in a row. Susan has over 20 years' experience working in IT in both technical and executive positions including with Microsoft, Honeywell, and VirtualTeam Consulting. Her experience in executive roles has honed her extensive strategic and operational experience in managing data centers, core infrastructure, hardware, software and IT projects involving both small and large teams. Susan holds a Master's degree in Business Administration (MBA) and a Bachelor's degree in Management. She is a Certified Professional in Healthcare Information Management Systems (CPHIMS), Certified Information Security Manager (CISM), and was previously certified as a Microsoft Certified Systems Engineer (MCSE), a Microsoft Certified Trainer (MCT). Susan also holds a certificate in Advanced Project Management from Stanford University and an Executive Certificate in International Management from Thunderbird University's Garvin School of International Management. She is the author of six books and numerous chapters on a variety of technical and IT subjects.