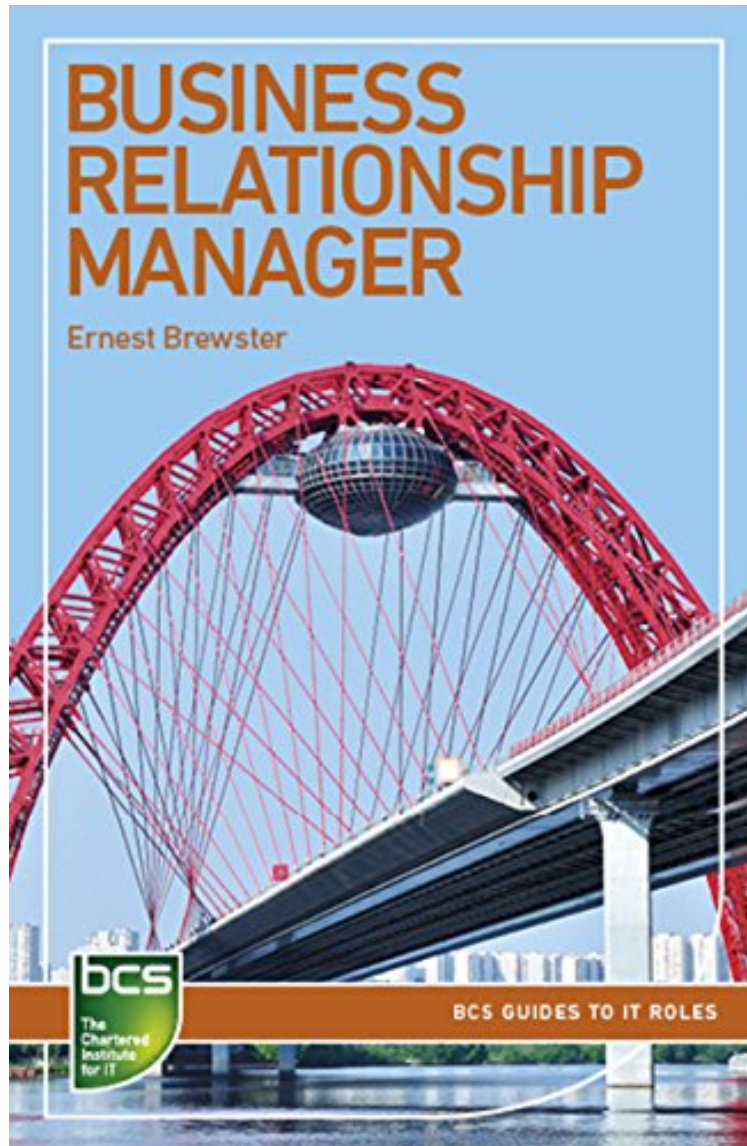


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## **Business Relationship Manager: Careers in IT service management (BCS Guides to IT Roles)**

*Ernest Brewster*

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