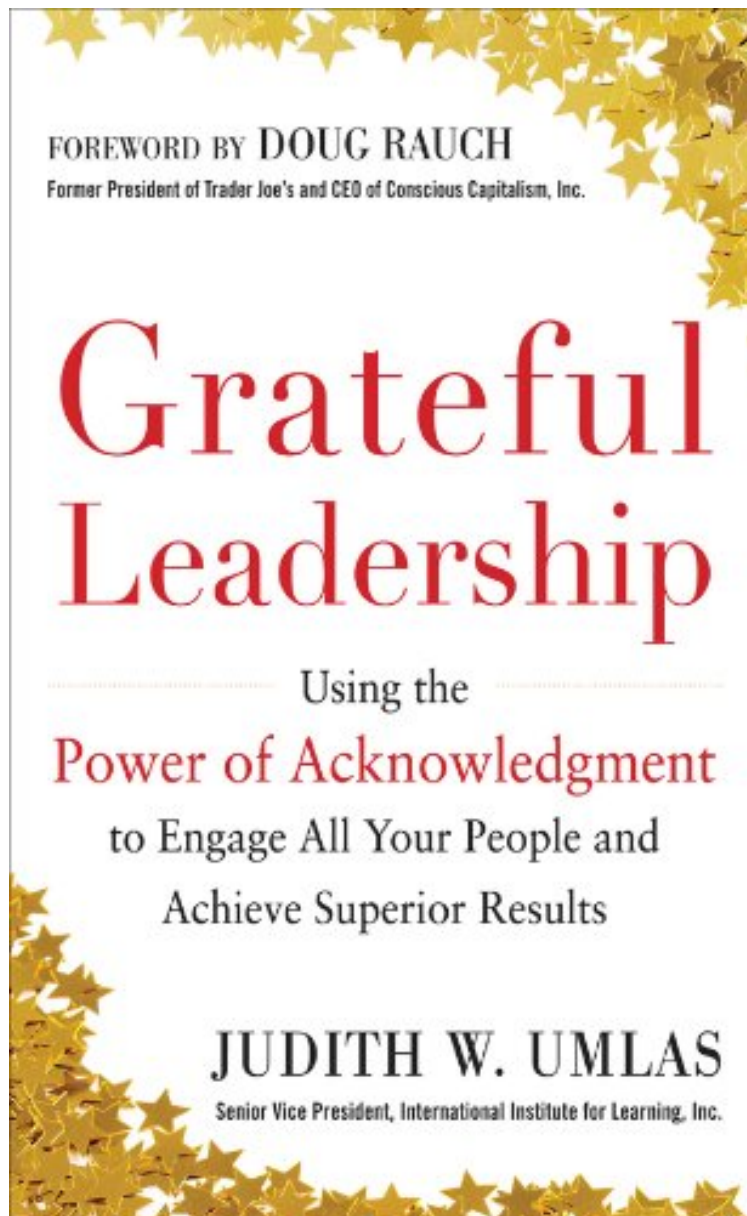


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Grateful Leadership: Using the Power of Acknowledgment to Engage All Your People and Achieve Superior Results

Judith W. Umlas

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About the AuthorJudith W. Umlas is SVP at International Institute for Learning (IIL). She is publisher of IIL Publishing and the project management website allPM.com. She has trained more than 20,000 professionals, including project managers, engineers, executives, and C-Level leaders. Umlas is the author of The Power of Acknowledgment and has written articles appearing in Working Woman, the New York Times, and the Chicago Tribune.