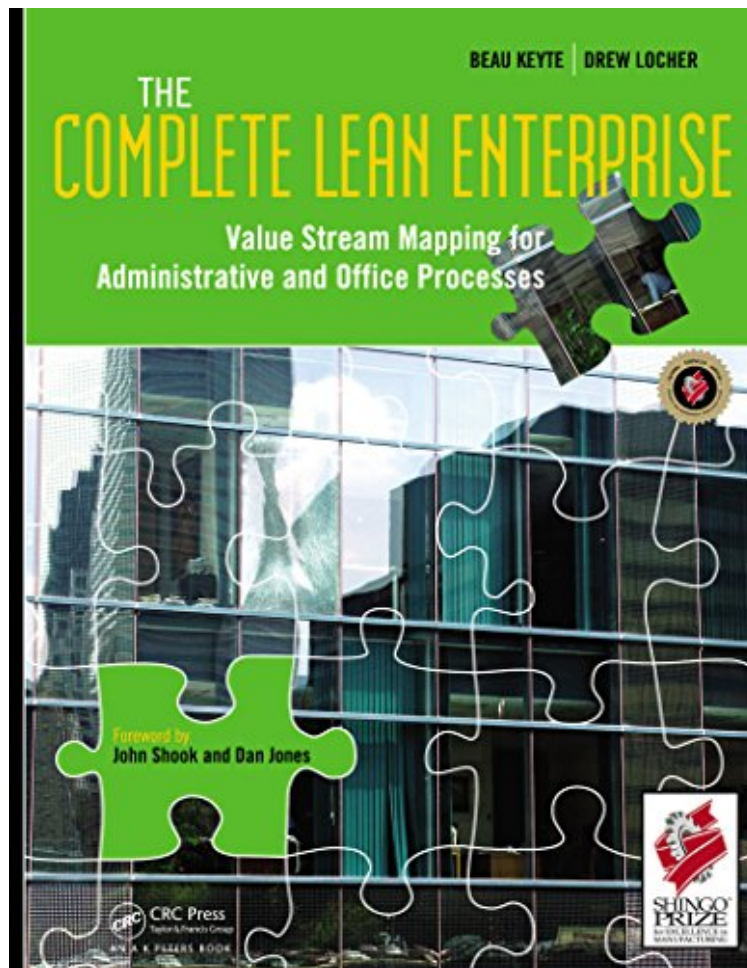


[Read ebook] The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes

The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes

Beau Keyte, Drew A. Locher

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Beau Keyte, Drew A. Locher : The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes:

0 of 0 people found the following review helpful. Useful intro to value stream mapping away from the factory floor
By Johanne Greenwood
I found this very useful when preparing to do value stream mapping in a services environment. It would be beneficial to have more examples from a variety of industries - healthcare, IT, etc.
0 of 0 people found the following review helpful. but the VSM sucks because of the single page view of Kindle
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The example is detailed, but the VSM sucks because of the single page view of Kindle. The Kindle version should have double page view so that I can see the whole VSM
0 of 0 people found the following review helpful. Just Wonderful - Simple, complete, straight to the point
By Customer
The Complete Lean Enterprise is very complete to guide you step

by step with many important tips how to perform a VSM on Administrative process strongly connected to the production process. This book has developed a strategic lean tool that connects the value stream management of manufacturing processes to the rest of the enterprise. A systematic approach to eliminate waste along the entire value stream (Enter Order, Generate Drawings, Customer Approval, BOM, Purchase, Suppliers, Pay Suppliers, Pack and Ship, Collect Cash, etc.) I really recommend to invest a time to read this one, if already know the principles and the way it is also a good reference to teach and transfer knowledge to the colleagues.

"Winner of the 2005 Shingo Prize for Excellence in Manufacturing Research" Most lean initiatives conducted by manufacturers are focused mostly on shop-floor activities mdash; mapping the value stream of raw material to the shop-floor customer. Much of the untapped potential for productivity improvements lies, however, in non-production areas mdash; where the value stream is administrative (i.e., "order to cash"). These "office" value streams directly support the daily production needs of an enterprise. Beau Keyte and Drew Locher's new book, *The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes*, offers a step-by-step approach to applying lean initiatives to the administrative and office environment. It's a must read for leaders looking to improve their production support activities within their order-to-cash value stream. *The Complete Lean Enterprise* is a valuable tool in applying value stream mapping (VSM) to non-production areas, identifying office wastes, establishing performance metrics, speeding up administrative workflow, and improving office efficiency.

"...a strategic lean tool that connects the value stream management of manufacturing processes to the rest of the enterprise!" -- Ron Fardell, Director of Lean, Textron, Inc."...it deserves a spot next to *Learning to See*." -- Peter Ward, Professor of Operations Management, Fisher College of Business, Ohio State University"...the next generation of waste identification and elimination is in the business support functions." -- Dr. Ross E. Robson, Executive Director, Shingo Prize for Excellence in Manufacturing, Utah State University"*The Complete Lean Enterprise* is an excellent tool to guide the enterprising manager to a new lean process solution." -- Kent Sears, Vice President, Manufacturing Processes and Lean Implementation, General Motors Corporation"hellip;Their method is practical, pragmatic and can easily be transferred to others. ... This is the Rosetta stone for VSM." -- Tom Berghan, Manager, Lean Systems, Esterline KorryFrom the Publisher"Winner of the 2005 Shingo Prize for Excellence in Manufacturing Research"