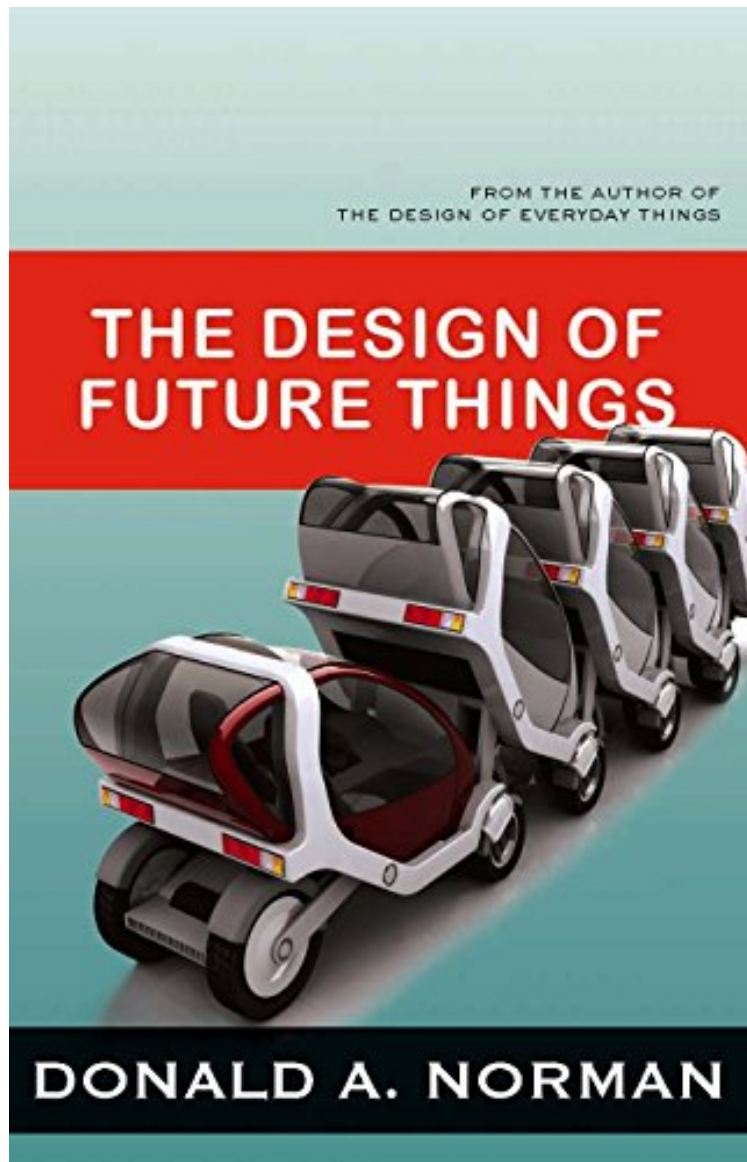


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The Design of Future Things

Don Norman

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