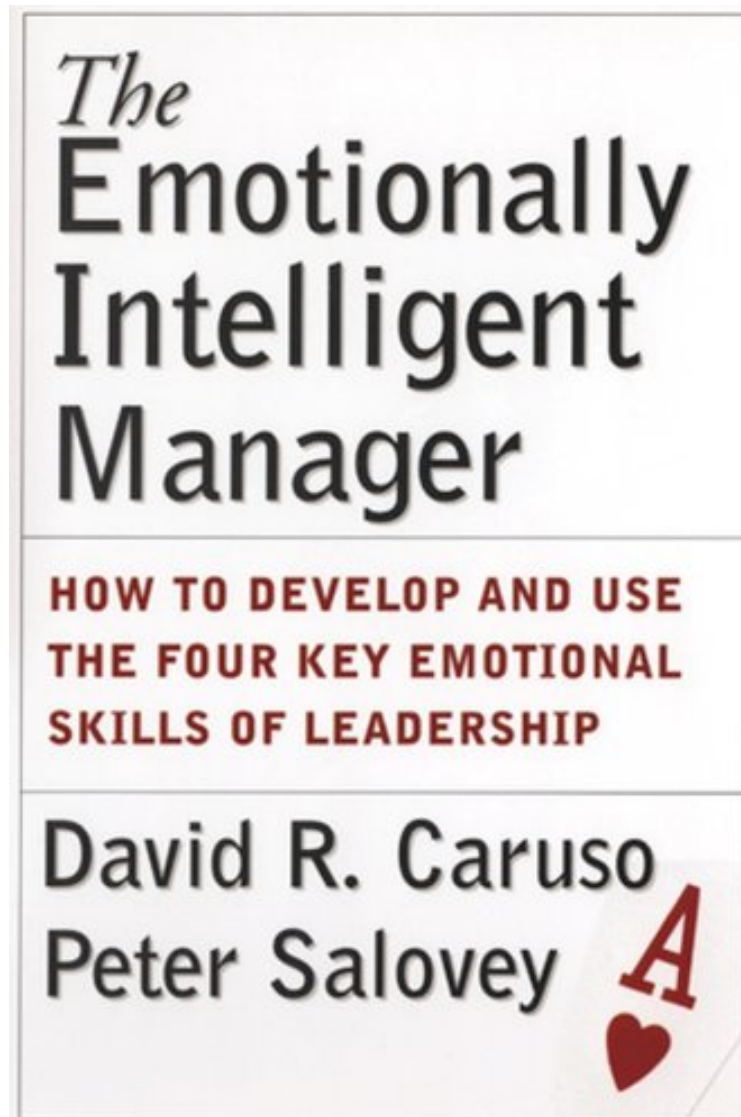


(Mobile pdf) The Emotionally Intelligent Manager: How to Develop and Use the Four Key Emotional Skills of Leadership

## The Emotionally Intelligent Manager: How to Develop and Use the Four Key Emotional Skills of Leadership

*David R. Caruso, Peter Salovey*  
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**David R. Caruso, Peter Salovey : The Emotionally Intelligent Manager: How to Develop and Use the Four Key Emotional Skills of Leadership** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Emotionally Intelligent Manager: How to Develop and Use the Four Key Emotional Skills of Leadership:

We have long been taught that emotions should be felt and expressed in carefully controlled ways, and then only in certain environments and at certain times. This is especially true when at work, particularly when managing others. It is considered terribly unprofessional to express emotion while on the job, and many of us believe that our biggest mistakes and regrets are due to our reactions at those times when our emotions get the better of us. David R. Caruso and Peter Salovey believe that this view of emotion is not correct. The emotion centers of the brain, they argue, are not relegated to a secondary place in our thinking and reasoning, but instead are an integral part of what it means to think, reason, and to be intelligent. In *The Emotionally Intelligent Manager*, they show that emotion is not just important, but absolutely necessary for us to make good decisions, take action to solve problems, cope with change, and succeed. The authors detail a practical four-part hierarchy of emotional skills: identifying emotions, using emotions to facilitate thinking, understanding emotions, and managing emotions—and show how we can measure, learn, and develop each skill and employ them in an integrated way to solve our most difficult work-related problems.