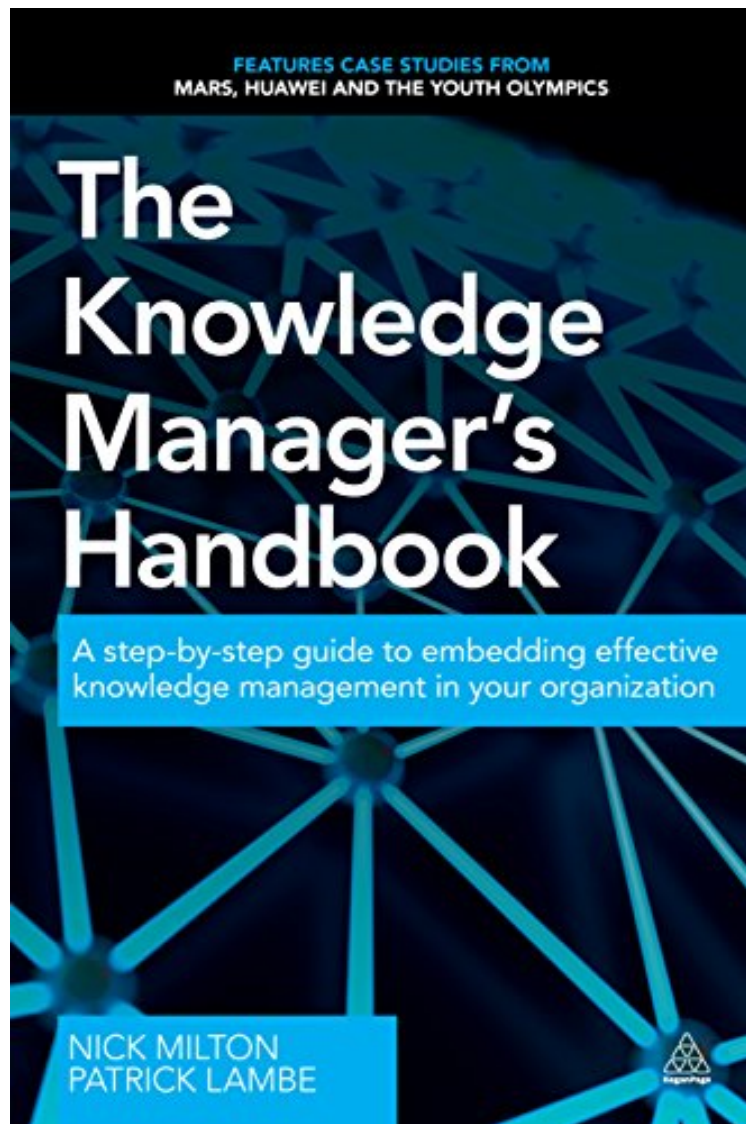


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# The Knowledge Manager's Handbook: A Step-by-Step Guide to Embedding Effective Knowledge Management in your Organization

*Nick Milton, Patrick Lambe*

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