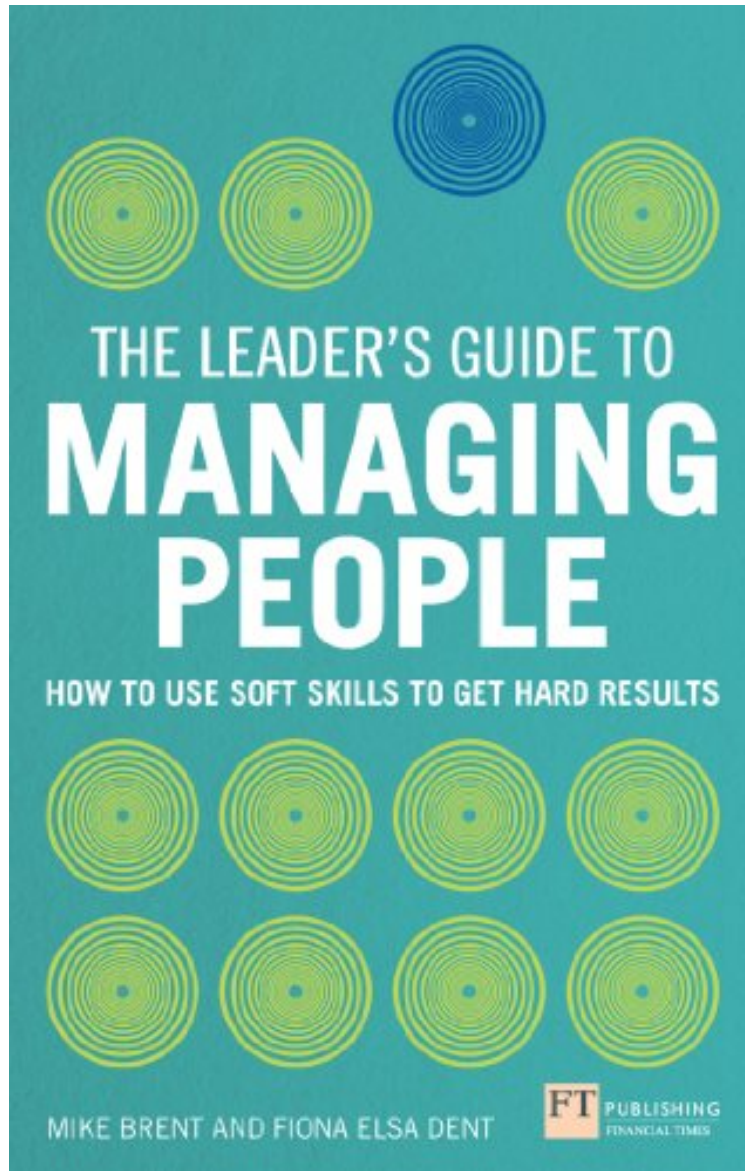


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The Leader's Guide to Managing People: How to Use Soft Skills to Get Hard Results

Mike Brent, Fiona Dent

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