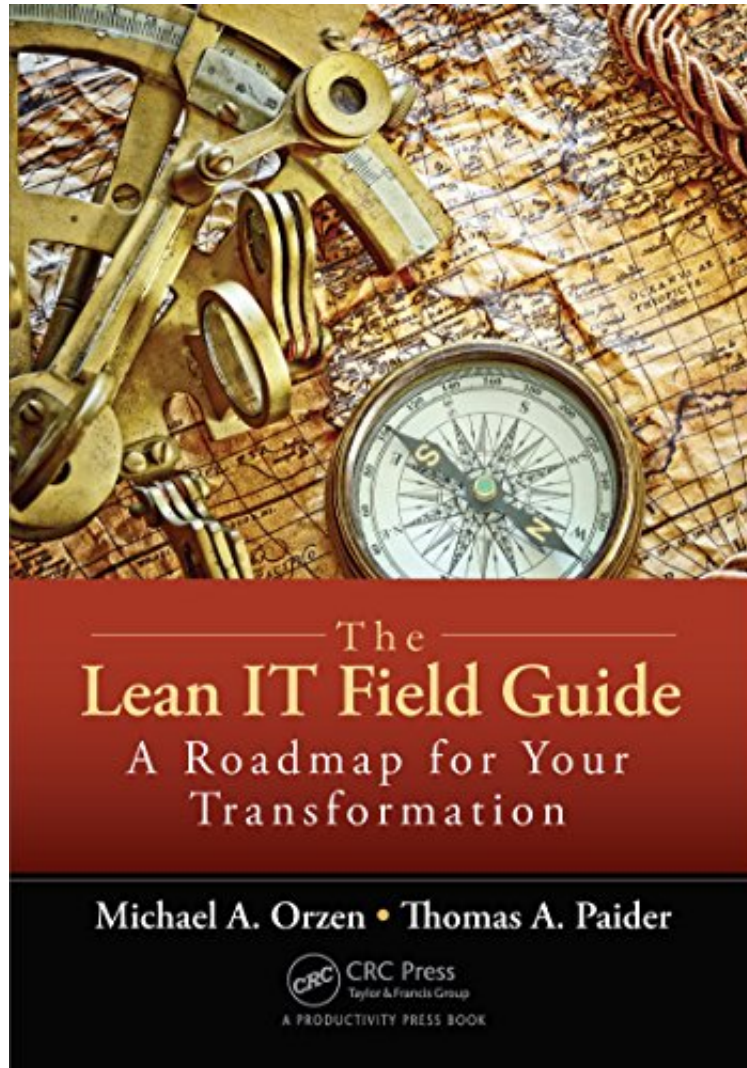


The Lean IT Field Guide: A Roadmap for Your Transformation

Michael A. Orzen, Thomas A. Paider

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Michael A. Orzen, Thomas A. Paider : The Lean IT Field Guide: A Roadmap for Your Transformation before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Lean IT Field Guide: A Roadmap for Your Transformation:

1 of 1 people found the following review helpful. An IT organizations' field (tested) guide to advance from adequate to awesome, move from meh to marvelous and more. By Martin G. Erb. This book illuminates a path for you and your IT team to travel as you transform from adequate to awesome, and then to improve continually. If you do not yet know how a totally awesome IT team thinks and works, you can read some of the books that have probably kindly displayed somewhere on this web page. Most - if not all - were written by Mike Orzen and/or one or more of his colleagues. When I read those books, I realized how much time I, my IT teammates, and my employers have wasted in

the 40 years I have been an IT professional. I thought about the gaps between what we had done and where we could have done. Then I tried to imagine what it would take to transform any organization; and perhaps especially an IT organization; from its "as is" adequate to an awesome "to be", I had little guidance beyond old sayings like, "A journey of a 1,000 miles begins with one step." Not much help. Now, Mike and Thomas have described in plain English (and a little transliterated Japanese) a path that you can take get you there, and handholds to keep you from going back. They have made the transformation and have seen it being done in IT and in other organizations. Buy this book. It will cost you much less than 15 minutes of a consultant's time. The time spent reading and thinking about what you are learning how you will use it will be priceless. My copy has so many pages turned down it is almost twice as thick in that corner! The Lean IT Field Guide is a map to move from meh to marvelous and more! P.S. The subtitle should not be taken literally. It is only figuratively a roadmap. There are no roads, and the speed one can maintain on this journey is likely closer to foot traffic than to mechanized locomotion.

0 of 0 people found the following review helpful. ActionableBy @CoreQualityI've been fortunate enough to visit Nationwide Insurance and see their Lean Leadership System from the book in action. Tom Mike did an excellent job with this book by aligning principles with tangible daily behaviors. Not an easy feat!

0 of 0 people found the following review helpful. Great work! By CustomerMost people struggle with how to take lean principles and apply them in a practical world. As the name implies this book clearly helps you in the practical world. Great work!

How many IT books have you read that are long on theory and short on practical application? They are interesting, but not very impactful. They provide a framework from which to think and understand, but lack a process from which to act. Addressing this urgent need for the IT community, The Lean IT Field Guide explains how to initiate, execute, and sustain a lean IT transformation. Illuminating a clear path to lean IT, the authors integrate more than two decades of combined experience to provide you with a proven method for creating and sustaining a true lean IT workplace. This field guide not only highlights the organizational techniques of more agile and lean processes, but also the leadership work required to help management adopt these new approaches. Based on proven methods from different industries, including banking, manufacturing, insurance, food and beverage, and logistics, the book details a clear model that covers all the components you need to achieve and sustain a favorable work environment and culture in support of lean IT. Filled with anecdotes and case studies from actual businesses, the book includes pictures, templates, and examples that illustrate the application of the lean methods discussed.

"The Lean IT Field Guide answers the fundamental questions posed by so many who read the books, attend the conferences and are inspired by others to transform their own team: Where do we begin? How do we get started? What should our first steps be? Authored by two experienced Sherpas, Tom Paider and Mike Orzen, the book will ensure you will never be alone on your path to truly great results." Rich Sheridan, CEO and Chief Storyteller, Menlo Innovations; Author of Joy, Inc. - How We Built a Workplace People Love

"The Lean IT Field Guide is a practical, principles-based, guide to enterprise transformation. Orzen and Paider have great experience in IT and it shows in great examples that are genuine and really helpful. Their advice applies in any knowledge-work environment, IT or otherwise. This book is a must-read for anyone interested in durable, transformational change in the way their organization works." Peter Ward, Sr. Associate Dean, Fisher College of Business, The Ohio State University; Director of the Center for Operational Excellence

"I'm excited about this book because it fills in many of the gaps that we all wanted filled after reading Mike's first book, Lean IT. It continues the journey of the principles and practices learned through decades of experience, as well as showing concrete patterns that can be applied to technology work. Like Lean IT, this book focuses on technology value streams that enable the business. Even better, the lessons are equally relevant to any value stream, whether it's service, manufacturing, healthcare, or other value streams that rely on technology." Gene Kim, Co-Author of The Phoenix Project and the upcoming DevOps Handbook

"This short, readable book is a triumph of clarity, dense with practical advice. There's simply no better work available to anyone looking to kick-start a sustainable lean IT transformation. It provides the necessary tools and no more illustrated with vivid, relevant examples, and ties them together into a coherent whole with the bare minimum of theory and exposition. Highly recommended." Jez Humble, Co-Author of Continuous Delivery; Vice President at Chef

"By clarifying the main definitions; specifying, step by step, the foundational management skills; and providing many examples distinguishing success from setback, Mike and Tom have written a savvy, smart, and mindful guide to your own lean IT transformation. ... a wonderfully written, lucid, succinct guide to what you need to know to succeed." Michael Balle, Bestselling co-author of The Gold Mine trilogy; Three-Time Shingo Research Award Recipient

About the Author Michael A. Orzen, MBA, has a consulting and coaching career spanning more than 20 years. He received the BA degree in economics from Stanford University and the MBA degree in finance and management from the University of Oregon. He has gathered a unique blend of lean, IT, finance, and operations experience, which he uses to coach organizations in their pursuit of enterprise excellence. His personable approach and people-first philosophy have inspired leaders and empowered workforces to successfully apply conscious awareness, lean, and enterprise excellence practices in many complex work environments. He is the coauthor of the award-

winning book, *Lean IT: Enabling and Sustaining Your Lean Transformation* (CRC Press, 2011), and recipient of the Shingo Research and Professional Publication Award. He holds degrees from Stanford University and the University of Oregon. Mike teaches with the Lean Enterprise Institute, the Shingo Institute, and The Ohio State University Fisher School of Business. Thomas A. Paider, MBOE, is an IT executive for Nationwide, a Fortune 100 insurance and financial services company. He received his BS degree in business administration from Ohio Dominican University and his master's degree in business operational excellence from the Ohio State University. His teams work across Nationwide to foster Lean thinking and improve software development capability. He is also a Lean coach in the Masters in Business Operational Excellence program at The Ohio State University. Tom is the cofounder of the IT Leadership Network at the Center for Operational Excellence at The Ohio State University, a partnership between industry and academic leaders focused on helping member companies collaborate and sustain their Lean journeys. Tom has consulted with dozens of companies, ranging from startups to large enterprises, on their Lean transformations.